

Tanya E. Moore, SBN 206683
MOORE LAW FIRM, P.C.
300 South First Street, Ste. 342
San Jose, California 95113
Telephone (408) 298-2000
Facsimile (408) 298-6046
E-mail: service@moorelawfirm.com
tanya@moorelawfirm.com

Attorney for Plaintiff
Jose Trujillo

**UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF CALIFORNIA**

JOSE TRUJILLO,

Plaintiff,

vs.

GH FOOD MART, INC. dba COMPLETE
CONVENIENCE CENTER; RANBIR S.
BHATTI; HARJIT K. BHATTI,

Defendants.

) No.
)
) **COMPLAINT ASSERTING DENIAL OF**
) **RIGHT OF ACCESS UNDER THE**
) **AMERICANS WITH DISABILITIES ACT**
) **FOR INJUNCTIVE RELIEF, DAMAGES,**
) **ATTORNEYS' FEES AND COSTS (ADA)**

I. SUMMARY

1. This is a civil rights action by plaintiff JOSE TRUJILLO ("Plaintiff") for discrimination at the building, structure, facility, complex, property, land, development, and/or surrounding business complex known as:

Complete Convenience Center
14314 County Line
Delano, CA 93215
(hereafter "the Facility")

2. Plaintiff seeks damages, injunctive and declaratory relief, attorney fees and costs, against GH FOOD MART, INC. dba COMPLETE CONVENIENCE CENTER; RANBIR S. BHATTI and HARJIT K. BHATTI (hereinafter collectively referred to as

1 “Defendants”), pursuant to Title III of the Americans with Disabilities Act of 1990 (42 U.S.C.
2 §§ 12101 et seq.) (“ADA”) and related California statutes.

3 **II. JURISDICTION**

4 3. This Court has original jurisdiction under 28 U.S.C. §§ 1331 and 1343 for ADA
5 claims.

6 4. Supplemental jurisdiction for claims brought under parallel California law –
7 arising from the same nucleus of operative facts – is predicated on 28 U.S.C. § 1367.

8 5. Plaintiff’s claims are authorized by 28 U.S.C. §§ 2201 and 2202.

9 **III. VENUE**

10 6. All actions complained of herein take place within the jurisdiction of the United
11 States District Court, Eastern District of California, and venue is invoked pursuant to 28 U.S.C.
12 § 1391(b), (c).

13 **IV. PARTIES**

14 7. Defendants own, operate, and/or lease the Facility, and consist of a person (or
15 persons), firm, and/or corporation.

16 8. Plaintiff is substantially limited in his ability to walk, and uses a wheelchair or
17 cane for mobility. In addition, Plaintiff’s hearing is substantially limited. Consequently,
18 Plaintiff is “physically disabled,” as defined by all applicable California and United States
19 laws, and a member of the public whose rights are protected by these laws.

20 **V. FACTS**

21 9. The Facility is open to the public, intended for non-residential use, and its
22 operation affects commerce. The Facility is therefore a public accommodation as defined by
23 applicable state and federal laws.

24 10. Plaintiff frequents the area of the Facility and visited the Facility on or about
25 November 27, 2019 to have dinner and pump gasoline. During his visit to the Facility, Plaintiff
26 encountered the following barriers (both physical and intangible) that interfered with, if not
27 outright denied, Plaintiff’s ability to use and enjoy the goods, services, privileges and
28 accommodations offered at the Facility:

- a) There was no designated accessible fuel pump, and Plaintiff could not find a pump that had a display low enough for him to use. He was unable to unload from his vehicle due to the lack of clear space. He had to honk for assistance, which was embarrassing.
- b) The aisles inside the Facility, including within the fast food restaurant portion of the store, were narrow and had merchandise stored within them making it difficult for Plaintiff to navigate the store.
- c) The locking mechanism on the restroom door was difficult for Plaintiff to unlock due to its configuration.
- d) There was a recessed drain and tile in the path of travel in the restroom, which Plaintiff had to avoid so he would not trip.
- e) The transaction counter in the store was obstructed by merchandise on and around the counter, making it hard for Plaintiff to use.
- f) There was a taco truck outside, which did not have any designated accessible parking serving it. Plaintiff had to send his daughter to order for him.

11. The barriers identified in paragraph 10 herein are only those that Plaintiff personally encountered. Plaintiff is presently unaware of other barriers which may in fact exist at the Facility and relate to his disabilities. Plaintiff will seek to amend this Complaint once such additional barriers are identified as it is Plaintiff's intention to have all barriers which exist at the Facility and relate to his disabilities removed to afford him full and equal access.

12. Plaintiff was, and continues to be, deterred from visiting the Facility because Plaintiff knows that the Facility's goods, services, facilities, privileges, advantages, and accommodations were and are unavailable to Plaintiff due to Plaintiff's physical disabilities. Plaintiff enjoys the goods and services offered at the Facility, and will return to the Facility once the barriers are removed.

13. Defendants knew, or should have known, that these elements and areas of the Facility were inaccessible, violate state and federal law, and interfere with (or deny) access to

1 the physically disabled. Moreover, Defendants have the financial resources to remove these
2 barriers from the Facility (without much difficulty or expense), and make the Facility
3 accessible to the physically disabled. To date, however, Defendants refuse to either remove
4 those barriers or seek an unreasonable hardship exemption to excuse non-compliance.

5 14. At all relevant times, Defendants have possessed and enjoyed sufficient control
6 and authority to modify the Facility to remove impediments to wheelchair access and to
7 comply with the 1991 ADA Accessibility Guidelines and/or the 2010 ADA Standards for
8 Accessible Design. Defendants have not removed such impediments and have not modified the
9 Facility to conform to accessibility standards. Defendants have intentionally maintained the
10 Facility in its current condition and have intentionally refrained from altering the Facility so
11 that it complies with the accessibility standards.

12 15. Plaintiff further alleges that the (continued) presence of barriers at the Facility is
13 so obvious as to establish Defendants' discriminatory intent. On information and belief,
14 Plaintiff avers that evidence of this discriminatory intent includes Defendants' refusal to adhere
15 to relevant building standards; disregard for the building plans and permits issued for the
16 Facility; conscientious decision to maintain the architectural layout (as it currently exists) at the
17 Facility; decision not to remove barriers from the Facility; and allowance that Defendants'
18 property continues to exist in its non-compliant state. Plaintiff further alleges, on information
19 and belief, that the Facility is not in the midst of a remodel, and that the barriers present at the
20 Facility are not isolated or temporary interruptions in access due to maintenance or repairs.

21 VI. FIRST CLAIM

22 Americans with Disabilities Act of 1990

23 Denial of "Full and Equal" Enjoyment and Use

24 16. Plaintiff re-pleads and incorporates by reference the allegations contained in
25 each of the foregoing paragraphs, and incorporates them herein as if separately re-pled.

26 17. Title III of the ADA holds as a "general rule" that no individual shall be
27 discriminated against on the basis of disability in the full and equal enjoyment (or use) of
28 goods, services, facilities, privileges, and accommodations offered by any person who owns,

operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).

18. Defendants discriminated against Plaintiff by denying Plaintiff “full and equal enjoyment” and use of the goods, services, facilities, privileges and accommodations of the Facility during each visit and each incident of deterrence.

Failure to Remove Architectural Barriers in an Existing Facility

19. The ADA specifically prohibits failing to remove architectural barriers, which are structural in nature, in existing facilities where such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).

20. When an entity can demonstrate that removal of a barrier is not readily achievable, a failure to make goods, services, facilities, or accommodations available through alternative methods is also specifically prohibited if these methods are readily achievable. *Id.* § 12182(b)(2)(A)(v).

21. Here, Plaintiff alleges that Defendants can easily remove the architectural barriers at the Facility without much difficulty or expense, and that Defendants violated the ADA by failing to remove those barriers, when it was readily achievable to do so.

22. In the alternative, if it was not “readily achievable” for Defendants to remove the Facility’s barriers, then Defendants violated the ADA by failing to make the required services available through alternative methods, which are readily achievable.

Failure to Design and Construct an Accessible Facility

23. Plaintiff alleges on information and belief that the Facility was designed and constructed (or both) after January 26, 1993 – independently triggering access requirements under Title III of the ADA.

24. The ADA also prohibits designing and constructing facilities for first occupancy after January 26, 1993, that aren’t readily accessible to, and usable by, individuals with disabilities when it was structurally practicable to do so. 42 U.S.C. § 12183(a)(1).

25. Here, Defendants violated the ADA by designing and constructing (or both) the Facility in a manner that was not readily accessible to the physically disabled public –

1 including Plaintiff – when it was structurally practical to do so.¹

2 Failure to Make an Altered Facility Accessible

3 26. Plaintiff alleges on information and belief that the Facility was modified after
4 January 26, 1993, independently triggering access requirements under the ADA.

5 27. The ADA also requires that facilities altered in a manner that affects (or could
6 affect) its usability must be made readily accessible to individuals with disabilities to the
7 maximum extent feasible. 42 U.S.C. § 12183(a)(2). Altering an area that contains a facility's
8 primary function also requires making the paths of travel, bathrooms, telephones, and drinking
9 fountains serving that area accessible to the maximum extent feasible. Id.

10 28. Here, Defendants altered the Facility in a manner that violated the ADA and
11 was not readily accessible to the physically disabled public – including Plaintiff – to the
12 maximum extent feasible.

13 Failure to Modify Existing Policies and Procedures

14 29. The ADA also requires reasonable modifications in policies, practices, or
15 procedures, when necessary to afford such goods, services, facilities, or accommodations to
16 individuals with disabilities, unless the entity can demonstrate that making such modifications
17 would fundamentally alter their nature. 42 U.S.C. § 12182(b)(2)(A)(ii).

18 30. Here, Defendants violated the ADA by failing to make reasonable modifications
19 in policies, practices, or procedures at the Facility, when these modifications were necessary to
20 afford (and would not fundamentally alter the nature of) these goods, services, facilities, or
21 accommodations.

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¹ Nothing within this Complaint should be construed as an allegation that Plaintiff is bringing this action as a
28 private attorney general under either state or federal statutes.

Failure to Maintain Accessible Features

31. Defendants additionally violated the ADA by failing to maintain in operable working condition those features of the Facility that are required to be readily accessible to and usable by persons with disabilities.

32. Such failure by Defendants to maintain the Facility in an accessible condition was not an isolated or temporary interruption in service or access due to maintenance or repairs.

33. Plaintiff seeks all relief available under the ADA (i.e., injunctive relief, attorney fees, costs, legal expense) for these aforementioned violations. 42 U.S.C. § 12205.

VII. SECOND CLAIM

Unruh Act

34. Plaintiff re-pleads and incorporates by reference the allegations contained in each of the foregoing paragraphs, and incorporates them herein as if separately re-pled.

35. California Civil Code § 51 states, in part, that: All persons within the jurisdiction of this state are entitled to the full and equal accommodations, advantages, facilities, privileges, or services in all business establishments of every kind whatsoever.

36. California Civil Code § 51.5 also states, in part that: No business establishment of any kind whatsoever shall discriminate against any person in this state because of the disability of the person.

37. California Civil Code § 51(f) specifically incorporates (by reference) an individual's rights under the ADA into the Unruh Act.

38. Defendants' aforementioned acts and omissions denied the physically disabled public – including Plaintiff – full and equal accommodations, advantages, facilities, privileges and services in a business establishment (because of their physical disability).

39. These acts and omissions (including the ones that violate the ADA) denied, aided or incited a denial, or discriminated against Plaintiff by violating the Unruh Act.

40. Plaintiff was damaged by Defendants' wrongful conduct, and seeks statutory minimum damages of \$4,000 for each offense.

41. Plaintiff also seeks to enjoin Defendants from violating the Unruh Act (and ADA), and recover reasonable attorneys' fees and costs incurred under California Civil Code § 52(a).

VIII. THIRD CLAIM

Denial of Full and Equal Access to Public Facilities

42. Plaintiff re-pleads and incorporates by reference the allegations contained in each of the foregoing paragraphs, and incorporates them herein as if separately re-pled.

43. Health and Safety Code § 19955(a) states, in part, that: California public accommodations or facilities (built with private funds) shall adhere to the provisions of Government Code § 4450.

44. Health and Safety Code § 19959 states, in part, that: Every existing (non-exempt) public accommodation constructed prior to July 1, 1970, which is altered or structurally repaired, is required to comply with this chapter.

45. Plaintiff alleges the Facility is a public accommodation constructed, altered, or repaired in a manner that violates Part 5.5 of the Health and Safety Code or Government Code § 4450 (or both), and that the Facility was not exempt under Health and Safety Code § 19956.

46. Defendants' non-compliance with these requirements at the Facility aggrieved (or potentially aggrieved) Plaintiff and other persons with physical disabilities. Accordingly, Plaintiff seeks injunctive relief and attorney fees pursuant to Health and Safety Code § 19953.

IX. PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays judgment against Defendants, and each of them, for:

1. Injunctive relief, preventive relief, or any other relief the Court deems proper.
2. Statutory minimum damages under section 52(a) of the California Civil Code according to proof.
3. Attorneys' fees, litigation expenses, and costs of suit.²
4. Interest at the legal rate from the date of the filing of this action.

² This includes attorneys' fees under California Code of Civil Procedure § 1021.5.

1 5. For such other and further relief as the Court deems proper.

2
3 Dated: 03/05/2020

MOORE LAW FIRM, P.C.

4 /s/ Tanya E. Moore

5 Tanya E. Moore

6 Attorney for Plaintiff

7 Jose Trujillo

VERIFICATION

I, JOSE TRUJILLO, am the plaintiff in the above-entitled action. I have read the foregoing Complaint and know the contents thereof. The same is true of my own knowledge, except as to those matters which are therein alleged on information and belief, and as to those matters, I believe them to be true.

I verify under penalty of perjury that the foregoing is true and correct.

Dated: 03/05/2020

/s/ Jose Trujillo
Jose Trujillo

I attest that the original signature of the person whose electronic signature is shown above is maintained by me, and that his concurrence in the filing of this document and attribution of his signature was obtained.

/s/ Tanya E. Moore
Tanya E. Moore
Attorney for Plaintiff,
JOSE TRUJILLO